



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

October 12, 2016

**Subject: Resubmission of Erroneously Recovered CALPOS Pharmacy Claims,
Phase 2**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue that erroneously recovered payment on some California Point of Service (CALPOS) pharmacy claims. This issue affected claims for dates of service from June 22, 2012, through May 31, 2014.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims in multiple phases. Phase 2 resubmissions will appear on *Remittance Advice Details* (RAD) forms beginning October 27, 2016, with Claim Control Number (CCN) prefix **629155**. Phase 1 resubmissions appeared on RAD forms beginning June 23, 2016, with CCN prefix **615855**.

If you disagree with any of these resubmissions, you may submit an *Appeal Form* within 90 days of the new RAD date. For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

Tanya E. Schuhmeier
Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

Reference Number: P21209B